

## SUSTAINABLE DEVELOPMENT REPORT 2018



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SAFETY THE MOST IMPORTANT PRIORITY FOR ADISSEO



#### SUSTAINABLE GROWTH SPEEDING UP INNOVATION



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THE ENVIRONMENT AIM FOR ZERO ENVIRONMENTAL IMPACT

## **RESPONSIBLE CARE**

Adisseo is a signatory to the Responsible Care global charter and, as such, is committed to safe management of its products throughout their lifecycle, the promotion of their role in improving quality of life and their contribution to sustainability.

Adisseo has voluntarily followed the 2016 Global Reporting Initiative Guidelines in preparing this report - Find out more at www.globalreporting.org

### **"WEAREAIMING** FOR SUSTAINABLE, REASONABLE, **ENVIRONMENTALLY-FRIENDLY GROWTH,** THAT MEETS THE EXPECTATIONS OF OUR CUSTOMERS."

Chief Executive Officer of Adisseo



#### HOW DO YOU RECONCILE GROWTH AND SUSTAINABLE DEVELOPMENT?

In the last few years, Adisseo has recorded rapid internal and external growth. Acquisitions as well as the multiple contractual relationships we have established with various industrial and academic partners, customers and suppliers, are meant to provide solutions for new markets and to better meet the expectations of our customers. Such is the case in aquaculture with the acquisition of Nutriad and the integration of Inodry through our subsidiary Innov'IA.

In order to guarantee a sustainable growth model, we are keen to strike a perfect balance betwe en economic and human development and the preservation of our planet's resources.

Our industrial and innovation investment efforts for a low-carbon economy, systematically take these essential aspects into consideration.

#### WHAT ARE YOUR COMMITMENTS IN THE ENVIRONMENTAL FIELD?

The use of our products and services generates many benefits in environmental terms, including a reduction in the quantity of food for livestock and the use of arable land, limitation in the consumption of natural resources, decrease in organic waste in livestock, and reduction in the use of phytosanitary products. Adisseo is also pursuing a policy to reduce the environmental impact of its activities.

To this end, Adisseo has set itself ambitious new environmental goals. We are committed to reducing our water and energy consumption by 20% as well as our greenhouse gas emissions per kilogram of product over a ten-year period.

Adisseo will thus contribute to the sustainable development objectives adopted in September 2015 by the UN's 193 members states.

Interview with Jean-Marc Dublanc.

#### WHAT ABOUT YOUR SOCIAL APPROACH?

We always say that our three main stakeholders are the customers, staff members and shareholders to whom we associate all of civil society.

Our desire is to share the value created by the company equitably between these various stakeholders.

For the third time in six years, we have questioned all our collaborators across the world through a major satisfaction survey in order to seek their views on the company and gather their expectations. The results help us find responses together and work on implementing them. We attach great importance to developing our staff members' skills for the long-term and ensuring diversity of profiles and equal opportunities. We also promote collaborative approaches through the layout of workspaces and by encouraging homeworking.

Developing in a way that is compatible with our environment and our associates is the best guarantee for present and future growth.



# OUR GROUP

Adisseo became a subsidiary of the Chinese Bluestar Group in 2006. Since then, group revenue and employee numbers have risen year-on-year. In 2015, Adisseo became the first international company to have its shares traded on the Shanghai stock market.

### > KEY FIGURES FOR ADISSEO



#### CREATIVITY

Which opens new paths to progress and new ways of succeeding together.

#### **TEAM SPIRIT**

Which unites us in our successes and challenges.

#### INTEGRITY

Which underpins our interaction with customers and partners, ensuring that our actions are consistent with our words and values.

COMMITTED Delegation | Collaboration

**COURAGEOUS** Risk taking (exc. for safety)

**CUSTOMER FOCUS** Creating value for Adisseo customers

## ONE VISION, MANY MISSIONS

Offering our world healthy, sustainable, affordable, high-quality food: that is the major challenge to which Adisseo is contributing through the missions it has set itself:

To play its part in the sustainable development of our world

To provide the animal feed and food industries with innovative products and services

To deliver on its commitment to distribute the value it creates fairly between its customers, employees and shareholders



#### RESPONSIBILITY

Each of us is a stakeholder in the company and a contributor to its success. We encourage decisiveness, a sense of urgency, courage and delegation.

#### **RESULTS-FOCUSED CULTURE**

Which makes our actions effective and measurable, because we understand that success is built on the guest for performance, continuous improvement and listening to our customers.

## **OUR BEHAVIORS**

SIMPLE Agility | Flexibility | Speed

#### RESPECTFUL

People (360°) Principles and values | Commitments Environment | Adisseo group Customers

#### **THE 4 CORNERSTONES OF ITS MISSIONS:**

SAFETY

**ENVIRONMENT** 

ECONOMIC PERFORMANCE

**CUSTOMER & DIGITAL FOCUS** 

## > OUR GLOBAL PRESENCE



SUSTAINABLE DEVELOPMENT REPORT 2018 – 7

## **A PREFERRED** PARTNER

With its additives and nutritional solutions, Adisseo is improving the quality of animal feed. Its commitment is focused on contributing to livestock wellbeing, at the same time as promoting their growth, improving their health and reducing wastage. That goal is achieved with its 7 ranges of products designed specifically to optimize the performance of poultry, pig and dairy farming worldwide.

THE SUSTAINABLE **DEVELOPMENT GOALS** 





## > OUR PRODUCT RANGES FOR SUSTAINABLY BETTER ANIMAL NUTRITION



#### **Rhodimet**®

This product is a source of methionine, an essential amino acid and feed supplement for all animals. Rhodimet<sup>®</sup> is the solution to achieving the right methionine balance in monogastric animal (poultry and pig) feed. Available in both dry (Rhodimet® NP99) and liquid (Rhodimet® AT88) forms, Rhodimet<sup>®</sup> responds effectively to a wide range of animal nutrition needs.

Benefits: It improves technical and economic performance, while reducing nitrogenous discharges into the environment.

Recent studies\* conducted by Adisseo have shown that adding a liquid source of methionine (D, L-HMTBA) can deliver energy savings of up to 7% compared with the powder form (D. L-Met) during the pelletizing process.

\* Rhodimet technical report No. 6 09/2016



#### **Smartamine**® MetaSmart<sup>®</sup> and Rumensmart

Adisseo is the pioneer in protected methionine for dairy cows and other ruminants. The company manufactures and sells the two market-leading brands of Smartamine® and MetaSmart<sup>®</sup>, In 2018, Adisseo expanded its Ruminants range with the introduction its new product RumenSmart.

Benefits: These three products are integral to the process of providing customers with effective animal nutrition solutions. Smartamine and MetaSmart are essential for ensuring that dairy cow rations contain the correct amino acid balance. MetaSmart and RumenSmart facilitate improved take-up of nutrients in the rumen. All three products contribute to sustainable solutions, particularly by economizing on nitrogen in ruminant rations.



#### **Microvit**<sup>®</sup>

This complete range of vitamins provides the quality and consistent reliability required to achieve the most demanding level of traceability.

Benefits: With Microvit®, Adisseo supplies its customers with a top-quality product backed by all the expertise and innovation needed to respond effectively to ongoing growth in what is an increasingly demanding market.



#### **Rovabio**®

This range of enzymatic preparations (Advance, Excel and Max) improves the digestibility of the plantbased nutrients used in poultry and pig feeds.

#### Benefits: These products

contribute to a more sustainable livestock farming model. The Rovabio<sup>®</sup> range favors the use of only the most eco-friendly raw materials. such as wheat and maize byproducts, and delivers the added benefit of lower feed costs. The way in which Rovabio® acts in the intestines of animals also helps to reduce nitrogen and phosphorus discharges for healthier, more productive husbandry and reduced environmental impact. With multi-species, multiingredient and multi-application solutions. Rovabio® is the most versatile enzyme product on the market today.



#### **Selisseo**®

Selisseo® 2% Se is the innovative source of organic selenium developed by Adisseo from hvdroxy-selenomethionine

Benefits: Selenium has been used in animal feed over many years for its well-known antioxidant properties. However, compared to more traditional sources of selenium, Selisseo® 2% Se offers a better response to the needs of professionals for performance, reliability and convenience.



#### AdiSodium™

AdiSodium™ is a source of chlorine-free sodium. It provides an economical solution to achieving the correct electrolytic balance of feed for monogastric animals, and provides a source of sulfur easily assimilated into ruminant feeds.

> More information available at feedsolutions.adisseo.com



#### Alterion

Alterion is a natural non-GMO probiotic solution derived from a single strain of Bacillus subtilis carefully selected by Adisseo experts and their partner Novozymes.

Benefits: Improves absorption of digestive nutrients, optimizes feed usage, improves performance and reduces wastage.

Alterion also limits the presence of undesirable intestinal bacteria in poultry. An excellent alternative to growth factor antibiotics, and an effective way of reducing drug residues in the environment and in animal products for human consumption. It is therefore a preferred product for limiting the development of antibioticresistant bacteria.

#### **Reducing the** environmental impact of sulfurated products

Adisseo relies on a high level of upstream integration to secure its methionine value chain. Sulfuric acid is one of the most commonly used compounds across a broad spectrum of industry sectors so in addition to ensuring its own security of supply, Adissed also provides this product to external customers

Adisseo offers its customers a regeneration service that makes the product ready for re-use, introducing a new way of promoting a virtuous circular economy. This service is greatly appreciated by industries that use large volumes of sulfuric acid, since it reduces both the environmental impact of their production processes and the carbon footprint of their products.

Our group is therefore a major force in sulfuric acid regeneration in France and Western Europe. Adisseo is fully engaged with the sustainability policy it applies internally and externally for the benefit of its customers.



European leader in the development and production of new additives in powder form, Innov'IA strengthens Adisseo's expertise in shaping their additives.



Acquired by Adisseo in 2018, Nutriad has been a feed additives manufacturer for more than 50 years. The company offers a complete range of products in the fields of palatability and flavours, mycotoxin management and digestive efficiency

# > SUPPORTING CUSTOMERS WITH EXCLUSIVE SERVICES

Adisseo offers its customers exclusive analytical and forecasting services designed to help them in using its products and give them greater nutritional control. Three services that prove the point...



This online service allows Adisseo customers to request analyses and find out precisely which samples they should send to the Adisseo laboratory (CARAT-Analyse in France and CEAN in Brazil).

#### The benefits:

Customers can track the status of their request in real time (receipt of samples, analysis in progress, waiting time before results, etc.) and access the final results directly.

#### Additional information:

The highly specialized nature of these analyses and the laboratories that conduct them require samples of the same raw material to be sent to a variety of locations, which may be just a few miles away or on the other side of the world.

EL@b makes it possible to identify samples appropriately, register them securely and send them to the right laboratories, as well as monitoring analytical processes and gathering the validated results together via a user-friendly, digital and customerfriendly platform.



#### Providing Precise Nutrition Evaluation, the Adisseo NIR service is a unique decision-support service for raw material selection.

PNE is the Adisseo online platform that uses near-infrared (NIR) spectroscopy to predict the nutritional quality of raw materials. It provides nutrient content values, such as apparent metabolizable energy, total and adjustable amino acids, and total and phytic phosphorus, in real time for a broad range of raw materials and on the basis of animal nutritional requirements.

PNE allows our customers to monitor raw material quality over time, compare raw materials from different geographical sources, and evaluate and approve suppliers.

Millers can use PNE to avoid any overestimation of raw material nutrient content, which has the potential to result in poor animal performance, or conversely any underestimation which can lead to financial loss.

The online PNE platform is used by a wide-ranging community, with more than 1 million analyses run in the 73 countries of the world that use it. Two decades of experience in NIR development ensures the accuracy and reliability of sustainability data provided to customers.



#### The benefits:

DIM (Serenity DIMension) is a set of services designed to help Adisseo switch easily from the use of powdered methionine (Rhodimet® NP99) to liquid methionine (Rhodimet® AT88).

> More information available at

feedsolutions.adisseo.com

## **COMMITTED TO** OUR STAKEHOLDERS

Our customers are the focus of our attention and we provide increasingly innovative solutions to meet their needs. Adisseo attaches great importance to communicating and sharing with its stakeholders, whether customers, institutional representatives, shareholders, staff members, the general public, or the media, in order to guarantee access to the market for our products and foster trusted long-term relationships.

THE SUSTAINABLE DEVELOPMENT GOALS



## Making ourselves known and promoting our CSR approach

In order to tackle environmental challenges and address ethical and social justice as well as economic issues, Adisseo has increasingly been incorporating sustainable development issues in its activities.

Making ourselves known and promoting our actions in terms of Corporate Social Responsibility (CSR) is a means to meet the expectations of several corporate stakeholders.

Seeking the acceptance of neighbouring residents for our industrial sites, showing the environmental benefits of our products and services, being an actor on the employment scene everywhere we operate, and establishing relationships with the authorities to better understand the regulatory constraints are all paths that we are following for better dialogue with our stakeholders. Throughout these multiple meetings, Adisseo has been able to show that its investment strategy is perfectly in line with local policies on sustainable development.

These relationships also enable Adisseo to be recognized as a dynamic player with real expertise in the field.





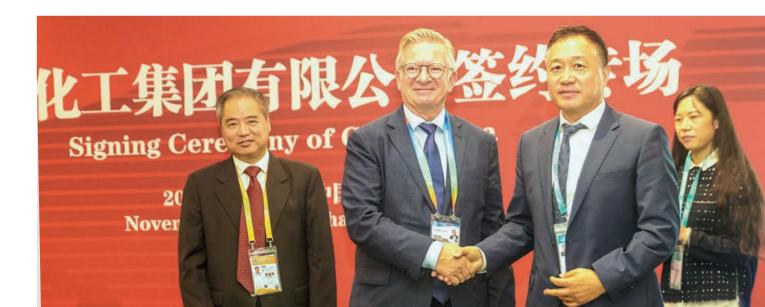
In December 2018, Georges Scheiber at the Methionine SBU welcomed Mrs Caroline Abadie and Mrs Monique Limon, deputies from Isère, Mr Jean-Luc Fugit, deputy from Rhône, and their parliamentary attachés on the Adisseo site in Saint-Clairdu-Rhône (France).

The aim of the visit was to share the sustainable development actions carried out in our industrial sites. The meeting also enabled them to discuss issues of regulatory and industrial competitiveness.



In September, Mrs Marie-Françoise Lecaillon, Prefect of Allier, and Mrs Marie-Thérèse Delaunay, Deputy Prefect of Montluçon, came over to the industrial platform in Commentry (France).

The two State representatives visited the manufacturing workshops, the Prevention, Safety & Intervention Department, and finished with the CARAT research centre. They said they were very interested in the plant's various activities and facilities, as well as the applications of Adisseo's products in the fields of animal health and nutrition.



## Developing **cooperation** with chinese partners

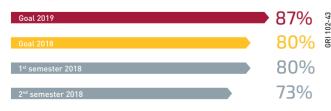
Adisseo took part in the first China International Import Exposition (CIIE) which took place in Shanghai and attracted more than 3000 companies from 130 countries.

Jean-Marc Dublanc said that the event was a sign of openness and transparency by China and that Adisseo was confident in its ability to accelerate growth in the Chinese market.

In view of this, partnerships have been signed with several major historical companies in China. During the fair, Adisseo's booth attracted a large number of Chinese and foreign visitors, providing an opportunity to present the whole range of our products and services.

## A key performance indicator

The OTIF (On Time In Full) is an important customer satisfaction indicator. It measures the frequency with which customers receive their orders on the desired date and in the desired quantity. In 2018, aside from several improvements, important work was carried out for the reliability of this indicator.



> The OTIF (On Tine In Full) customer satisfaction indicator remains stable at a high level

#### Renewal of ISO certifications

All our main production sites . around the world, **Roches-Roussillon** Commentry (France), Burgos (Spain) and Nanjing (China), have renewed their ISO 9001 ISO 14001, OHSAS 18001 and FAMI-QS certifications

## High-growth for Innov'IA

Innov'IA, a subsidiary of Adisseo and a European leader in the development and manufacturing of products in powder form, acquired two companies, Inodry (100%) and Capsulae (80%) specialised in the field of formulation and the coating of microencapsulated products. These operations

between the various

organisations.

have helped us develop synergies

feed.

Hence, Innov'ia is helping Capsulae industrialise its processes. and Inodry is strenathenina Innov'ia's industrial capacity thanks to their expertise in the manufacturing of production batches of all sizes.

These QHSE norms

serve as references

in our relationships

with our economic.

technical and social

partners. They show

our engagement and

expertise in terms

and environmental

of quality, safety

management.

For Adisseo, this combination of know-how will help strengthen its activities, expand its customer portfolio and welcome new skills in its area of excellence of animal

Nutriad's visit to Roussillon

For their integration within Adisseo. the manufacturing teams of the Nutriad sites in Kallo (Belgium) and Barbastro (Spain) visited Adisseo's plant in Roussillon.

Aside from the visit of the site and the methionine powder Rhodimet NP99 production unit, the goal was to raise their awareness about safety. Adisseo's No. 1 priority.

focused on the rigorous application of the six Golden Rules, the importance of the Safety Observation Forms and the effectiveness of Visual Management

Communication

Action plans to integrate these elements on Nutriad's sites are already onaoina.

## Successful integration of Nutriad employees

The employees of Nutriad, a company acquired at the beginning of 2018, were introduced to Adisseo during a "newcomers" seminar organised in early November. In total, 50 people from various regions and industrial sites took part in three integration days, exclusively organised by Adisseo staff members and with an opportunity to talk with all members of the Group's Executive Committee.

The seminar's objectives were to:

- Engage the teams.
- Present Adisseo's vision, goals and strategies and describe the company's culture and working methods.
- Share Adisseo's organisation, processes and methodology.

After an online training programme via the Group's Intranet on general topics of sustainable development, the golden rules for safety and our products, several workshops were organised over two days.

## **Customers** at the core of our activities

Adisseo organizes customer visits to its plants and its research centers to enable R&D and Production teams to exchange with them and better understand their expectations in order to develop solutions that meet their needs. These meetings are an illustration of our customer focus.



The CINABIO research center in Toulouse opened its doors to Nutreco and ForFarmers.

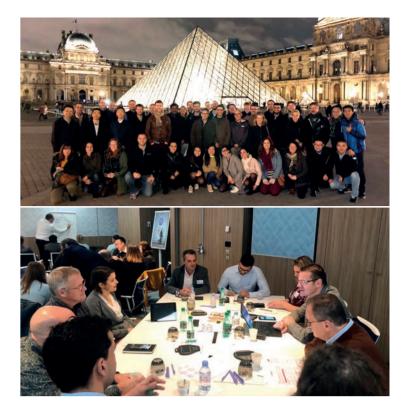
These companies were able to conduct in-depth observation of Adisseo's R&D capacities and product portfolio, in particular with Rovabio, Alterion and Selisseo.

Clients were particularly impressed by the laboratory's research capacity and appreciated the opportunity to learn and exchange over two days.



Two ROYAL CANIN collaborators performed an audit on the Roches-Roussillon site.

An opportunity to better understand customer expectations and to demonstrate control of corporate production processes.



Many topics were addressed including Adisseo's values and behaviour, customer focus, product knowledge, ethics and compliance. The seminar ended with the visit to one of our clients and to our plants in Commentry and Nanjing.



Bluestar Adisseo Naniing Co. Ltd (BANC) welcomed more than 50 clients and trade partners in the field of animal nutrition in the Asia-Pacific region and the Netherlands during the VIV China Nanjing 2018 trade fair.

Discussions focused on market perspectives, key trends in the sector, the efficiency of Adisseo's products, quality control management systems production and delivery capacities and environmental impact management.



More than 70 of Adisseo's clients in Europe, Africa and the Middle East came to visit our production sites in Roussillon and Burgos during the Rhodimet Days

A discussion was organized with our experts about comparable nutritional efficiency between various forms of methionine. powder or liquid, and the benefits of liquid methionine use in animal feed manufacturing plants (among others: dosing accuracy, ease of use for storage and handling)

### > OUR APPROACH TO GROUP SAFETY

## THE MOST **IMPORTANT PRIORITY FOR ADISSEO**

Adisseo is implementing reinforced action plans to ensure safety for all its activities. Ensuring the safety of people, installations, products, transportation and the environment is our No. 1 priority.

Thanks to innovative methods and constant awareness, all staff members are working together to ensure an accident-free workplace "Zero Accidents".



### **DID YOU KNOW?**

10 non-fatal work accidents causing severe injuries and sick leave happen every second in the world.

Source: ILO International Labour Organisation

THE SUSTAINABLE **DEVELOPMENT GOALS** 



work accidents



Every year. Adisseo organises a World Safety Day within each entity, industrial site, trade area, research center and corporate divisions.

This event is meant to raise the awareness of safety among our 2200 staff members, the company's No. 1 priority. On this occasion, training programmes, performances and visits are organised as well as discussions about our permanent goal of "Zero Accidents".



#### ANTONY

"Arrange, Sorting, Cleanliness and the office space: WeMove.



**ATLANTA** Participation of the team in community service by gathering hygiene kits for the "Clean the World" organization.

**BURGOS** 



#### LYON CINACHEM

Interactive activities with augmented reality modules and the presence of an occupational therapist who talked about the "movements and postures" to adopt in your daily work.



#### **ROCHES ROUSSILLON**

Discussions on the topic **"Let's remain** vigilant for our entourage" and compliance with our 6 Golden Rules for Safety.

## Safety Day 2018

Focus on our 5s and our 6 Golden Rules, **Tidying up**" following the new layout of



#### **ASIA-PACIFIC**

Information sessions on the new safety instructions in the workplace and the 6 Golden Rules for Safety, and self-defence lessons were conducted



Workshops and discussions on risk perception, the 6 Golden Rules, fire hazards and first aid.



#### COMMENTRY

Meetings and team activities, entertainment stands to share on the themes: personal protective equipment (PPE), chemical risks, professional exposure, etc...



#### **SAO PAOLO**

Presentation by a professional on corporate psycho-social risks and quality of life in the workplace.

## 2018: Strong progression of our safety results over the year

#### Number of accidents for 200,000 hours of work

TRIR (Total Recordable Injuries Rate)

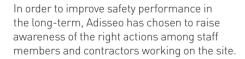
For the first time, the results of our subsidiary Innov'IA has been included in the scope and consolidated. After a difficult first quarter in terms of safety performance, the last three quarters of 2018 all exceeded our target.

This led to a global frequency rate over the year of 0.76 (TRIR), i.e. 18 accidents to persons (including direct employees and sub-contractors from outside companies), with a very low severity rate of 0.05 (number of days lost per 1000 hours of work).

This performance is among the best in our field of activity. However, we wish to be even more ambitious and eventually reach our "Zero Accidents" target.



## > Training programme: Act safely



Considering that the "Acting Safely" programme should not be confined to its staff members, Adisseo decided to train contractors to ensure everyone would adopt this approach and commit to it.

The first training session took place in September 2018 with the QHSE managers and leaders of seven companies: AB Maintenance, Actemium, Cimat Sartec, Kaefer Vanner, Onet, Suez Savac and SNEC.

At the end of the training session, all participants supported Adisseo's "Acting Safely" approach.



- gir er

Sécurité

## > "Zero Accidents"

In 2018 as in previous years, Adisseo Spain recorded no accidents at all. This excellent result was rewarded once again with a COASHIQ Prize (Autonomous Commission for Safety and Hygiene in the Workplace for Chemical and Related Industries).

The Nanjing plant, represented by its General Manager Ru ChengJun and its Industrial Director Jean Paul Alozy, also received a distinction from the Nanjing Chemical Industry Park (NCIP) industrial platform for 1,000 days of accident-free activity

This performance has been made possible thanks to our employees' commitment, effective safety management and prevention training sessions.

accident-free

on the Naniing industrial platform

## > Fire safety: Adisseo Burgos rewarded

Adisseo has been recognized for its contribution to the development of the city, its excellent work in terms of prevention of industrial risks and cooperation with the fire department.

In March 2018, a plaque expressing the gratitude of the city was awarded to Gerardo Juez, the Director of the plant and his team by Mr Javier Lacalle, mayor of Burgos and Head of the Fire Department.



## > Raising awareness to biosafety

A checking system for the efficiency of the disinfectant solution for Rotoluve (delivery access gate) has thus been implemented on site. This mechanism prevents the







A workshop organised for 16 employees from the Centre of Expertise Research and Nutrition (CERN) enabled them to familiarise themselves with good practices to manage biosafety-related risks on a daily basis. Several new preventive actions were also determined.

spread of pathogens within the research center, via road access.

This continuous improvement program is ensured thanks to a person hired as backup on a work-study contract studying Professional Technology in Physiology and Physiopathology applied to Animal Health.

Biosafety : range of preventive, surveillance and regulatory measures aiming to reduce risks of spreading and transmission (accidental or malicious) of infectious illnesses in human populations, crops and animals.

## > Certified carriers

In order to achieve its "Zero Accidents" target, Adisseo has applied a strict safety policy in all of its activities, especially in the field of transport, whether with regards to health hazards relating to products or risks of accidents with transport.

For maximum control of the risks of cross-contamination and in order to ensure the traceability of its products in the logistics chain, Adisseo complies with French and international standards by working closely with accredited carriers (QUALIMAT, GMP+, FAMI-QS, etc.).

For transportation of hazardous materials, Adisseo gives priority to rail over road transport and applies the best standards to the means of transportation. The ongoing deployment of GPS-tracking devices for product shipments also contributes to secure the transport of more hazardous materials.

Moreover, most of Adisseo's road hauliers for hazardous materials have the SQAS certification (Safety & Quality Assessment for Sustainability).



### > New fire safety measures in Roches

The Roches site has modernised its whole fire safety system with the acquisition of two new Ampliroll

fire engines with hook lifts, the installation of digital radio relays and the reorganisation of the fire room.





## **Protected** industrial sites

In the context of terrorist threats in France and more broadly in Europe, the implementation of safety measures aiming to protect people, goods, products, processes, and information systems against all criminal and malicious activities has been pursued throughout 2018. The pertinence and effectiveness of these measures are recognised by the authorities through regular inspections and exchanges.

The procedures to access the sites in particular have been the object of significant investment. Management of the

deliveries has been relocated outside the sites' protection perimeter. Anti-intrusion barriers for pedestrians have been reinforced and infra-red obstacles and barriers coupled with video-surveillance systems have been installed in sensitive areas.

The fundamental safety principle "Dissuade, Detect, Delay" is thus based on the concept of several successive "protection rings", while constant vigilance by all remains an effective primary barrier.

# of security investment in 2018

### > OUR APPROACH TO SUSTAINABLE GROWTH

## **SPEEDING UP** INNOVATION

Research & Development is essential in our differentiation and growth strategy as well as in developing our knowledge of key market players.

Thanks to innovation, we provide customers with sustainable products and solutions that meet their expectations and contribute to present and future growth.



### **DID YOU KNOW?**

Animals' capacity to convert feed into live weight relies heavily on species and livestock management.

Source: IOP (Institut of Physics) publishing December 2017

THE SUSTAINABLE **DEVELOPMENT GOALS** 





Consumption index

kg offood of food to produce to produce 1 kg of chicken 1 kg of fish







Adisseo is behind the "Feedchannel. online" digital information initiative which connects scientists and experts from all over the world with players in the animal feed market.

Thanks to yearly "Advancia Academv" seminars, interactive webinars. discussions and interviews, it helps address issues which are at the core of animal protein producers' concerns, and understand the challenges facing animal health and nutrition.

Meet us online at: http://www.feedchannel.online

## > **Commentry** inaugurates a new corporate village

Commentry inaugurates a new corporate village In May 2018, the Commentry site inaugurated a "Corporate Village". This collaborative space gathers together six partner companies - AB Maintenance, Actemium, Cimat Sartec, Kaefer Vanner, Suez Savac, SNEC - for whom some one hundred employees work every day.

At the initiative of the project, Adisseo offered member companies the opportunity to invest jointly with them to modernise and improve work and safety conditions in the organisation. Adisseo invested more than EUR 400,000 in order to modernise facilities, including refurbishing roadways, renovating lavatories, and creating a recycling center with selective sorting. This investment will help us bring in further business as well as develop the attractiveness of Commentry's industrial platform.



## > Promote scientific debate out animal feed

#### A wide variety of topics were covered in 2018, including:

- Feeding chickens in warm climates
- Helping chickens lay guality eggs for longer
- Strengthening the intestinal frontier to quarantee performance
- Managing sows for healthier piglets.

Via this media platform, Adisseo aims to foster exchanges between scientists and technicians the world over, and to make progress with regards to an ever-growing concern for our customers: developing sustainable production of animal protein while safeguarding animal wellbeing.



## wins **the Innov'Space** 2018 award

In 2018, Adisseo was rewarded for its Alterion Ne® probiotic at the Innov'Space International Exhibition for Animal Production in Rennes, France.

Developed in association with Novozymes, this product, specifically designed for poultry, is composed of an innovative formulation that promotes intestinal microbial balance, while guaranteeing optimal food digestion.

Hence, it helps farmers optimise feed consumption. have a good alternative to antibiotics and reduce related rejections.



raw material

The Commentry plant uses a new type of activated carbon that offers hetter performances at the recrystallisation/decolouration stage of Methionine powder.

The result of close collaboration between the R&D and Sales denartments and the Methionine Business Unit, this new process helps optimise the lifespan of activated carbon columns while improving the quality of the finished product and decreasing by one third the quantity of waste generated.

tons decrease of spent carbon waste over a first test period in 2018

## > Adisseo in search of bio-based resources

Faced with a growing shortage of fossil resources, Adisseo is focusing its research on more environmentally-friendly raw materials of plant origin. In order to carry through this objective, the company is involved in two projects.

The first one has been developed in partnership with French start-up ALDERYS, which aims to obtain L-methionine through a sugar-based fermentation process.

The second one, named ECOMET-Bio, supported in the context of ADEME's Investments for the Future Programme (PIA) is carried out in partnership with INSA in Toulouse and our laboratories. This is a combined process with glucose fermentation followed by a final chemical stage to produce the liquid form of methionine: L-hydroxymethionine. This project underwent a Life-Cycle Assessment (LCA) to evaluate its environmental impact, which is significantly lower than that of known amino acid production fermentation processes (Lysine, Threonine). At the current stage of development, it is already equivalent to the best chemical synthesis processes available.

The introduction of a demonstrator is scheduled for 2022.

## > Speeding up innovation with Innov'l@b

Always on the lookout for future disruptive solutions. Adisseo has created Innov'l@b: a team dedicated to research and the selection of Proofs of Concept (POCs) on the feed and feed-related market - food, pharmaceuticals, big data and artificial intelligence.

The aim is to extend our network of partners in these fields of activity to develop present and future solutions.

The products and services selected by Innov'l@b aim to improve our customers' operational efficiency and reduce our environmental impact, with due regard for animal wellbeing and the end user.

Thanks to the development of new technologies, livestock farming is changing. To accommodate these changes, Adisseo is already working on smart farm projects ("smart farming") in association with one of its major clients. Thanks to a network of 400 member farms. Adisseo is developing a digital system to identify correlations between multiple parameters and working on predictive algorithms which will

help farmers improve their performance and de-medicalise their livestock.

At this time, 234 projects have been selected by Innov'l@b, including 35 which are being evaluated





## 2018: significant environmental investments

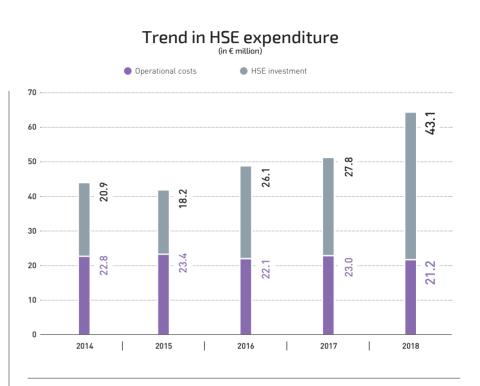
Our Hygiene, Safety & Environment (HSE)-related expenses have to account for ever-growing regulatory constraints (additional studies, tax increases, etc.).

Adisseo has dealt with this with a deliberate HSE-related investment policy of close to EUR 27 million per year over the last few years.

In an effort to promote sustainable growth, each industrial project is used to strengthen our control of safety and environmental risks and reduce their impact.

In 2018, the environmental share of investments increased significantly due to several major projects.

A new electrostatic filter was installed on the Nanjing site (China) to remove dust from smoke and the first steps were taken for the construction of a new water treatment plant in Commentry (Allier, France) and a new effluent treatment furnace on a methionine intermediate production unit in Saint Clair du Rhône (Isère, France).



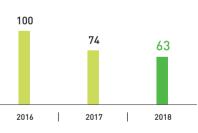


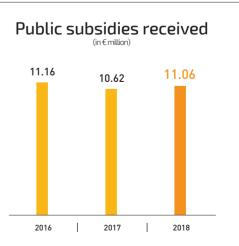






EBITDA (Undistributed economic value)







SUSTAINABLE DEVELOPMENT REPORT 2018 - 23



## > Construction of a second plant in China: BANC II

Adisseo has begun the construction of a 2nd plant in China (BANC II). The EUR 435 million investment for the construction of this new unit will help increase our AT 88 liquid methionine production capacity by 180 kilotons per year.

The platform will be built close to Nanjing's existing plant in order to maximise synergies and the experience of the local team in our first plant. This new production unit will be operational in 2021 to meet customer demand and our objectives for sustainable growth.

Future installations will feature the latest improvements in terms of environmental

impact reduction, including a steam turbine which will produce 40% of electricity on site.

#### According to Jean-Marc Dublanc,

CEO of Adisseo, "The positive decision that was made for this major project shows the trust which management and board members at BLUESTAR and CHEMCHINA have shown in our ability to be competitive on the methionine market as well as the capacity of Adisseo's team to draw maximum value from such an investment.

This is a key step in strengthening our leadership in the methionine industry."



and a railway have been built on the

These upgraded installations ensure

compliance for the former unloading

Adisseo applied the best available

station and increase our storage capacity.

techniques with a sheltered station to help

dedicated railcars equipped with the most

transferred to the Supply Chain Department,

nionine production chain which promotes the

prevent any leakage, and acquired new

Upon completion, the installation was

responsible for running the new facility.

MSH : liquefied gas, intermediate product in the

Roches-Roussillon site.

modern safety devices.



>Adisseo attends the World Exhibition Congress on Chemical Engineering, Environmental Protection and Biotechnology in Francfort

Adisseo's industrial platform in Commentry hosts three companies for which it provides a large number of services (safety. inspection, analyses. etc.) and utilities (steam, water, gas, electricity, industrial fluids). In order to enhance

and promote this specificity, Adisseo Commentry was present at ACHEMA, the largest international exhibition dedicated to the chemical processing industry, with more than 3800 exhibitors and 166,000 visitors: a maior display

window for anyone wishing to showcase their products. solutions and innovations. The platform in Commentry, on show in the French pavilion. featured among fifteen chemical industrial platforms from France.



#### > Rallying for Sustainable Development

Every year, Adisseo calls upon all of its branches around the world to take part in Sustainable Development Week. The aim is to raise employee awareness to the significance of the company's actions in this field and to collect any proposals for new initiatives.

#### A few examples of actions carried out during the European Sustainable Development Week from 27 May to 3 June 2018:

**BURGOS PLANT:** "Kilometres for Sustainable Development" activity, every kilometre covered with a static hike was transformed into a financial donation for an association selected by the employees.

#### **ROCHES-**ANTONY : ROUSSILLON three breakfasts PLANT: focusing on the iinstallation of topics "innovation book-sharing boxes and sustainable for staff members development". to help make reading more accessible

SAO PAOLO : replacement of

fluorescent light

second life.

and give books a

#### CINABIO

LABORATORY: bulbs with LED lights, organisation of a pick-nick with locallyproduced foods and an awareness-raising presentation on the utility of Life-Cycle Assessments (LCA) in R&D.





"the contribution of the specialities business unit" and "animal feed, from productivity . to sustainable development"

creation of an area to collect "Sustainable Action donations to support various local associations and hospitals.

24

## > Invest in animal health, nutrition and feed

Adisseo is committed to a strategic investment approach in new disruptive technologies in order to expand its R&D innovation portfolio.

It is for this reason that Adisseo, with a first closing of EUR 24 million is a partner in the venture fund AVF, launched by Seventure Partners, which is dedicated to animal health, feed and nutrition.

"This new thematic fund has been created in order to meet a very specific, growing need in the market: preserving animal health, understanding better the whole food value chain as well as the development of technologies to cultivate and produce food in a better way", said Isabelle De Cremoux, CEO of Seventure Partners.

"Our ambition is to become one of the leaders in Feed Ingredient Specialities and the partner of reference for our clients in animal feed, while respecting a sustainable growth model", added Jean-Marc Dublanc, CEO of Adisseo.

"Hence, we have naturally decided to team up with Seventure and enter into the AVF fund as strategic investors."

#### > OUR APPROACH TO SOCIAL RESPONSIBILITY

## SHARING **& CARING**

Adisseo ensures the satisfaction and commitment of its staff members through its corporate social responsibility policy by supporting numerous initiatives in favour of health and wellbeing at work, diversity and solidarity (local events, support for humanitarian organisations).

## > Establishing partnerships with major universities

Adisseo has signed an agreement with the University of Arkansas (USA) for the creation of an endowment fund for professorships and to collaborate in terms of research in order to promote the development of sustainable strategies for poultry nutrition.

"We are convinced that this partnership will be beneficial for academic research and its applications in the industry",

said Mark Cochran, Vice President for Agriculture at the University of Arkansas

"Once the endowed chair is filled, ongoing research will be developed jointly in both institutions and reinforced by broader projects", said Stefan Jakob, Research & Development Director in Animal Health and Nutrition at Adisseo.



#### > Teaming up with universities

Adisseo North & Central America recently concluded its third Poultry Leaders of Tomorrow (PLT) seminar in collaboration with Texas A&M University. PLT is an invitation-only educational event for graduate students in

Poultry Science and Veterinary Medicine.

This event gathers together leaders from academia and the industry in order to exchange with students the main issues in the sector and to enable the

development of collaborative solutions.

This year, the threeday seminar focused on intestinal health throughout the poultry production cvcle.

## > A combination of science and expertise

In order to assist with processes and new product innovation projects, Cinachem has struck R&D partnerships with certain universities and organised meetings during the Catalysis Days an opportunity for students to freely present their research topics in front of experts.

This year, 30 researchers took part in the 5<sup>th</sup> Catalysis Days. The topics addressed by the students focused mainly on improving methionine competitiveness.

Catalysis : 100% of the chemical products manufactured by Adisseo undergo at least three catalysis stages. Catalysis is essential for environmentally-friendly eco-efficient chemistry. It ensures reactions in conditions that are gentle, selective, and economical in terms of raw materials, and produces low amounts of by-products synonymous with waste. It compacts our production units, saves energy and lowers the cost of our investments.



### **DID YOU KNOW?**

Animal protein contributes to 25% of our protein requirements

Source: Global Food FAO stat 20

THE SUSTAINABLE **DEVELOPMENT GOALS** 





## **BUILDING THE FUTURE**



#### > Open Doors fore **National Chemistry Week**

The "Open Doors for National **Chemistry Week** a national event supported by France Chimie, took place from 6 to 14 October 2018 when some 300 students had the opportunity to visit the site in **Commentry and to** measure its importance in the local employment market – an opportunity also to discover various lines of business and nurture vocations. Positive feedback



#### **Axel Terrisse** Year 12 Science

"It's very impressive, l didn't know so many people worked on the site. Adisseo is very serious about safety measures."



#### **Hélène Dos Santos** Year 12 Science

"It was rather interesting, I didn't know much and I find it good that Adisseo focuses on safety and the environment."

MANUFACTURING OF ONE OF OUR INTERMEDIATE PRODUCTS:

51 days at 475 °C without catalysis







For the 34<sup>th</sup> National **Chemistry Olympiad** (NCO) on the theme "Chemistry in the City", Adisseo awarded the first prize of the Auvergne regional competition, to Etienne Cadet, a final-vear student. This competition involves students from French and foreign secondary

to guide the best of them towards professions in the sector

By teaming up with this event, Adisseo asserts its will to participate in the initial training of voungsters and develop its visibility and reputation among them. schools and aims

> AgroParisTechc's en visite au CERN

2018 WAS **NO EXCEPTION** TO THE RULE For the 6<sup>th</sup> consecutive year the research center at CERN (Centre of Expertise and Research in Nutrition) welcomed 50 students engineers from AgroParisTech. a university-level

Aaronomy school A privileged moment for the students which helps them see the concrete industry, and more specifically animal feed-related applications of their various teachings and classes in their course of studies.

## > Contributing to training future professionals

Every year, Adisseo recruits numerous internships and working students from various curriculums (A-levels to MA degree). The company actively takes part in the students' training and integration.

In 2018, 136 students in France chose Adisseo to develop their skills.

apprentices and trainees recruited

### > Roussillon opens its doors to students from the **CPE Lyon School**

In January, the Roussillon site welcomed 11 students from the process engineering section in Lyon. After a presentation of the methionine manufacturing process, they took part in a workshop led by two staff members from the platform who showed them the equipment which they study during their training course.



In February, Adisseo was present at the "Chemistry Villages" at Le Mondial des Métiers Auvergne-Rhône-Alpes at Eurexpo (Lyon, France) and the Parc Floral in Vincennes (Paris)

Organised by France Chimie, these yearly events provide A-level and graduate students with the opportunity to discover initial, secondary and internship training courses, the jobs offered by companies in the Chemistry and Natural and Life

Sciences sectors. The 2018 Eurexpo trade fair was a great success with more than 119,000 visitors

## COMMITTED **TO EMPLOYEE SATISFACTION**

## > Sales Academy Adisseo Train, develop, integrate and motivate

Training is an essential tool in our corporate strategy and a key factor for the commitment of our staff members. In this context, Adisseo has implemented a "Sales Academy Adisseo" – a training program intended for sales and technical teams. Its objectives are to define an Adisseo's standard sales method for all the sales teams across the world, promote performance by professionalising our sales force, develop skills improvement or our staff members, reinforce a sense of belonging, and contribute to group-wide emulation.

The Sales Academy Adisseo is a program made up of **several modules** (product training, sales skills, negotiation, tool training, etc.) with steady progress between each level

training sessions and an interactive training session with role-playing and simulation.

The Sales Academy Adisseo also aims to develop Adisseo's brand name.

## > Adisseo staff members share their views

Since 2014, Adisseo has been conducting an "Adisseo and I"

satisfaction survey every two years with all its staff members across the world. In 2018. 1919 people answered 66 questions online covering 13 topics. The 84% participation rate increased compared to the 2016 survey.

DISSEO

The long-term commitment rate reached 72%, highlighting the relationship between

proximity managers and wellbeing at work.

At the end of the survey, each manager received the results for their entity in order to analyse and define with their teams an action plan to meet the expectations expressed. Adisseo's Executive Committee has chosen to communicate more on the company's global strategy and to better recognise individual and team contributions.



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The training programme alternates digital modules (M@dison), attendance-based

employees follow the Sales Academy

It is also committed to going into the field more often to talk with staff members, understand their expectations and support concrete local actions by relving more heavily upon local managers, "Evervone's contribution to the development of Adisseo's performance is essential to build together a prosperous, profitable and growing company for the future", said Jean-Marc Dublanc

#### > Adisseo creates its own Addixyz training tooln

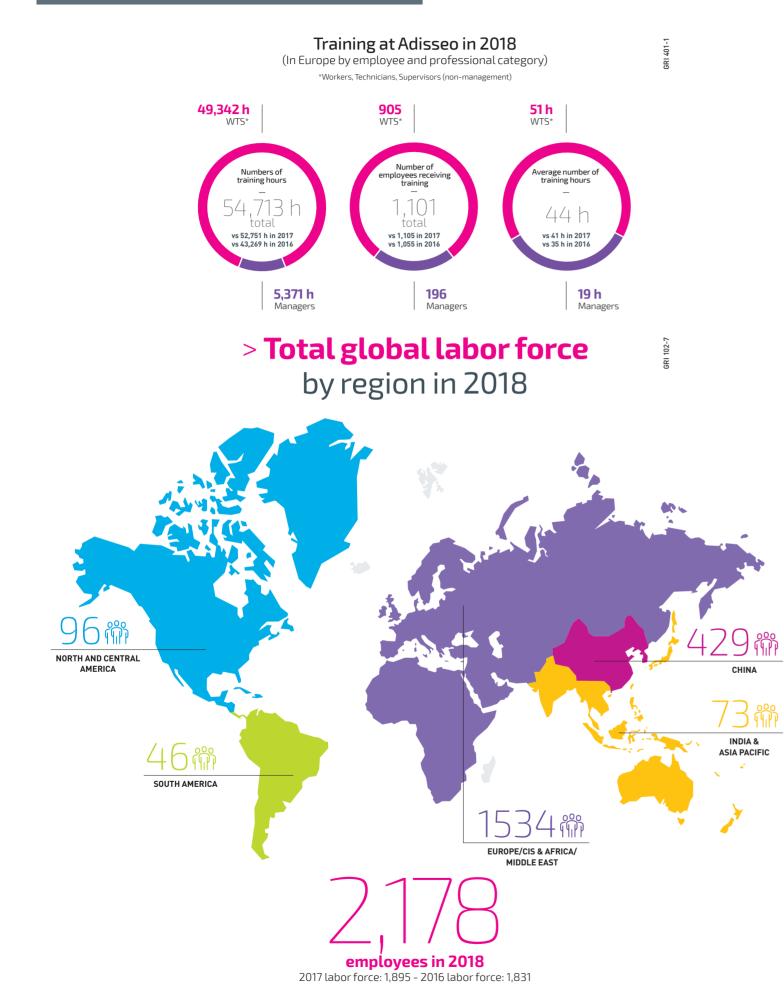
This year, thanks to its blended, training concept, Adisseo received the Grand Prize at the Digital Learning Excellence Awards for its Addixyz project.

**Organised** every year by the Cegos group, the ceremony rewards the most innovative and effective learning devices.

The objective is to promote digital training tools which are now deployed in the corporate and academic world

Addixyz trains new operators in Adisseo's production chains by offering a professional . qualification certificate training programme in association with Oleum-Total.

This training method in the workplace has reduced the average learning time of new staff members bv 20% while reinforcing safety and the reliability of our facilities.





## workspace in Antony

Adisseo Antony's employees have enjoyed a new workspace since September 2018.

Designed together with the employees, the "Move In" project requested six months of preparation

The dynamic and very open environment allows for better communication and fosters sharing and creativity in a pleasant working atmosphere that guarantees everyone's wellbeing. It takes into account the diversity of working situations and adapts to the company's changing needs, thanks to its flexibility.



## > Recognised staff members

Adisseo attaches importance to recognising its staff members and their work. To illustrate this commitment, the Nanjing plant commended its employees for their involvement and their observations in risk management. An award ceremony was organised for the occasion.

#### > Healthy **Industrial Center**

Adisseo Spain has joined 12 other companies in . Burgos' "healthy industrial center project organised by the Villalonguéjar Business Association.

The initiative promotes employee health and wellbeing by organising physical activities and awarenessraising and illness-prevention workshops.

Preventing psychosocial risks, reducing sleep disorders, eating healthy and stopping tobacco consumption are issues that are all addressed.



These topics, already addressed in other Adisseo entities can prove verv useful whether in the workplace or at home

The company relies on this type of project to improve quality of life at work, a source of commitment and loyalty-creation for staff members

#### > Raising awareness about 5 behaviours

"Courage, Respect, Customer Focus. Engagement, Simplicity" are part of Adisseo's identity and are pillars in our corporate strategy.

In November, for the integration of Nutriad's teams. workshops to learn about the "5 behaviours" took place in every entity across the world.

Over two days, participants got to discover and immerse themselves in Adisseo's culture through interactive presentations, videos, feedback on their experience and situation simulations.

Thus, everyone was able to apprehend the 5 behaviours and their implementation at work.



> A new concierge service **ONE** 

Staff members based in Adisseo's headquarters will now enjoy a concierge service thanks to the ONEApp.

This innovative concept offers a wide range of both professional and private services (seminars conferences, leisure activities, medical

appointments, childcare, etc.) for optimal organisation.

The app has already been adopted by many staff members. In three months, a hundred or so requests have been made.

This convenient tool helps deal with daily obligations while gaining in efficiency.

SUSTAINABLE DEVELOPMENT REPORT 2018 - 31



## **BUILDING SUSTAINABLE** RELATIONSHIPS

## > Adisseo helps combat poverty in China

In the context of its corporate social responsibility (CSR) policy, Adisseo is helping combat poverty in China.

In order to support economic development in China's rural areas, 30 of our staff members collected donations during the Xianlin

Marathon. In total, Adisseo donated CNY 100,000 to livestock farmers in Gulang Province. This financial contribution helped with the creation of sheep farms and aquaculture centers in the province of Gansu, in north-central China.



## > Contributing to the wellbeing of staff

Convinced that based on relaxation wellbeing at work techniques, to is a source of commitment for staff release stress. members, Adisseo has multiplied its initiatives.

The Roches Roussillon site organised sophrology sessions, and diagnosis to

the teams in South America. develop serenity and

At the Antony headquarters, staff During the "Pink members can October" campaign, practice regular a breast cancer

specialist came to

São Paulo to talk

about prevention

physical activity during Pilates and running sessions monitored by a coach.

The Commentry site launches communication campaigns about health.

Staff members hoping to stop smoking can consul a tobacco specialist.

## > Asia-Pacific region takes part in associative activities

Adisseo Asia Pacific supports the associative activities of PHILSAN (Philippine Society of Animal Nutritionists) by participating in fundraising every year.

In 2018, PHP (Philippine Pesos) 500 were donated to the "Give a Smile" association. After helping victims of the typhoon in the north of the Philippines in 2017, Adisseo is helping children with cancer in the Visayas region.

#### > **Promoting** professional integration for disabled people

Adisseo Roches Roussillon took part in the Handiagora fair in Lyon. The event dedicated to disability in the workplace is a privileged place to

discuss employment

opportunities with a particular focus on work/study training programmes.

Thus, disabled youth and adults can discuss their professional

providers. By taking part in this type of meeting

with a recruitment

employers, training

organisations and

technical solutions

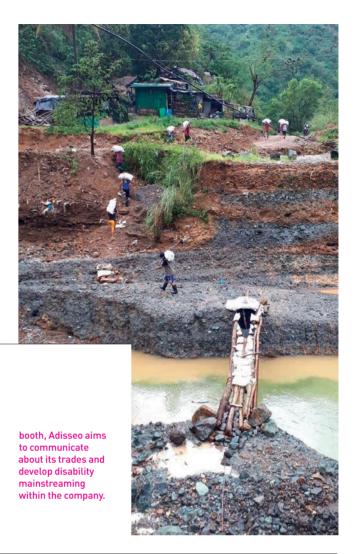
projects with

## >Adisseo, a committed partner

Every year, Adisseo's different entities take part in community events with material, financial and food donations for various associations.

#### Here are a few examples:





In Spain, food and work clothes' collections were carried out for NGOs, and a "community café" was organised for Adisseo's staff members.

In São Paolo, staff members took part in donating blood as well as carrying out other donations: clothing, drugs, hygiene kits, food and toys.

## **AIM FOR ZERO ENVIRONMENTAL** IMPACT

Adisseo is pursuing its reduction policy for the impact of its activities on the environment and has set ambitious new environmental objectives.

With these first public engagements, the company will contribute to the Sustainable Development Goals set in September 2015 by the UN's 193 member states.



•

### **DID YOU KNOW?**

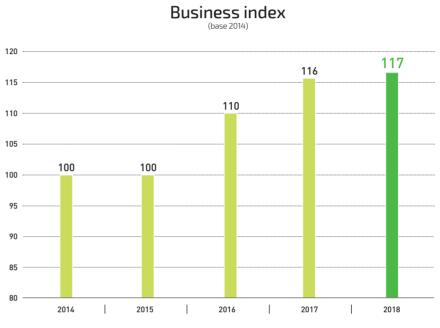
Livestock farming is responsible for 14.5% of total GGE emissions (Greenhouse Gas Emission)

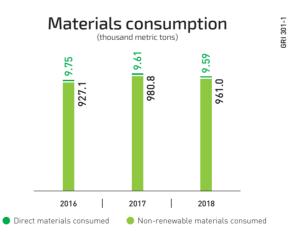
Source: FAO 2013 Report, "Tackling climate

THE SUSTAINABLE **DEVELOPMENT GOALS**  of total emissions of GGE



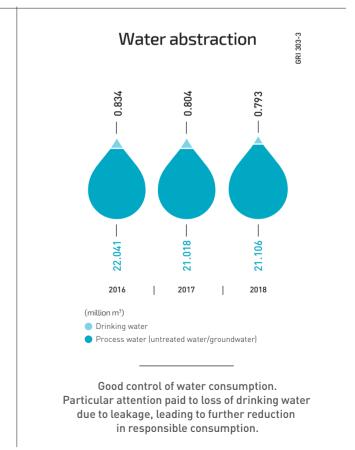
The activity index illustrates the development of the quantities produced in Commentry, Roches Roussillon, Burgos and Nanjing. Activity remained high in 2018. Several investments to increase the capacity of our European facilities were made at the end of 2018. This should be considered in light of the controlled and improved environmental results for several facilities.





Material consumption is directly related to the slightly higher rate of activity in 2018.





## REDUCE OUR ENVIRONMENTAL IMPACT



## > CERN acquires electric vehicles

This year, the Centre of Expertise and Research in Nutrition (CERN) acquired a second electric vehicle.

Management on site has asserted its desire to drop combustion engine vehicles and to contribute to the goal which Adisseo set, of reducing greenhouse gas emissions by 20% by 2025.

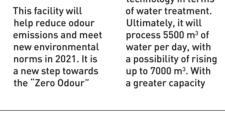
#### > A new water treatment plant

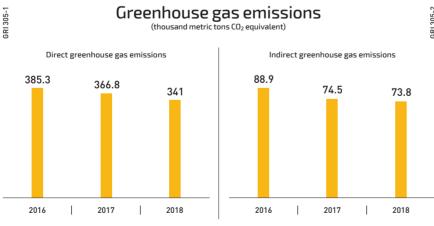
The constructionofof the new wasteiwater treatmentiplant, "O'disseo", onithe Commentry sitei(France) has begun.i

	objective which Adisseo has set
	itself.
, on	
site	The infrastructure
un.	will have the latest
	technology in terms
	of water treatment.
ır	Ultimately, it will
eet	process 5500 m <sup>3</sup> of
tal	water per day, with
is	a possibility of rising
ds	up to 7000 m <sup>3</sup> . With
,	

than the current 2 plant, it will help 2 meet future needs. 5 the budget for 1 the project amounts 1 to EUR 19.3 million, 1 including EUR 4.3 million 3 subsidised by the L'Agence de l'Eau Loire-Bretagne, 2 and it will begin 0 operations in July

2020. Veolia, a company specialised in water treatment, will be responsible for running this new facility.





Greenhouse gas emissions (the sum of direct and indirect emissions) have significantly decreased in the last few years despite a high rate of activity. This is the result of various energy-saving actions carried out in all our industrial facilities, s well as several structuring investments (example of steam being supplied by a biomass plant in Commentry, in Allier, France).

#### > New supply flows

to remain competitive

In a changing international market, Adisseo had to adapt its supply chain and supply flows while endeavouring to limit the impact of our carbon footprint.

In order to deal with the recent hardening of the US trade policy with an increase in custom duties on products imported from China, Adisseo has had to change its flows and logistics chain accordingly for the industrial

> Réduction of our atmospheric emissions in China

Adisseo's site in Nanjing has invested more than EUR 3.5 million in

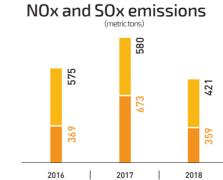
implementing an electrostatic filter to help reduce the dust content of smoke.

## > Enhanced **panache**

For its sustainable development policy and in order to meet important local residents requests, the Burgos plant has invested EUR 500,000 in a new 50-meters high chimney to replace the old 27-meters high one.

This new installation in the SO<sub>2</sub> treatment unit helps avoid fog and frost phenomena for the site's neighbouring residents.

This effective action was recognised by the locals themselves. They introduced our actions on the industrial sites and in laboratories and presented ongoing projects



NOx (nitrogen oxides) emissions have improved remarkably in 2018 with the use of ammonia injection at the level of the gaseous effluents treatment process thermal oxyder (PTO) on the Roussillon site (France) and improvement actions in the other industrial facilities. SOx (sulphur oxides) emissions have returned to safe levels after an increase in 2017 relating to a more significant use of safety torches on the Saint-Clair-du-Rhône site (France) mainly due to several sudden power losses on the whole site.

NOx emissions

> Sustainable **Transport** 

platform and their

Transport is a major

development goals

is doing everything

concern to meet global sustainable

Hence, Adisseo

in its power to

risk, minimise

environmental

flows.

impact and secure

supply and shipment

reduce road

. transporters.

During the Sustainable Development Week, Adisseo Roches-Roussillon (France) won two awards for its Green&Blue approach and its initiatives in terms of multimodal transport.

In this regard, a transport charter is now being applied by all companies on the industrial minimized.

> Adisseo

During the "Solvay

Way 2018" Days

which focused on

Sustainable

Development

the theme "Safety.

**Mobility and Quality** 

of Life at Work".

two employees

in our Cinachem

which introduced

and commitment

management'

Adisseo's approach

and Cinatech

laboratories

held a booth

to "odour

sites in Burgos and Nanjing. From now on, flows from China towards the USA have been redirected, favouring supply via Europe.

One of Adisseo's objectives was to ensure that the impact on the carbon footprint was





### and good practices using mini-games.

Our first participation to this event was greatly appreciated and visitors were impressed by all the actions we have carried out as well as our knowledge of the topic.



## > "Zero Odour"

Since 2016, Adisseo has launched a "Zero Odour" project on its production sites. The objective: reducing possible odour nuisance for the local population. The most exposed areas were identified thanks to the mapping of odourgenerating sources, and specific actions have been defined.

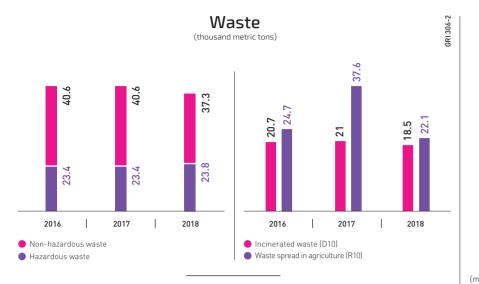
In 2018, the Nanjing platform implemented the Antares project. This EUR 3.5 million investment is intended to reduce the organic sulphur content of ammonium sulphate, which improves the quality of the end product and reduces the odour impact in the final stages of manufacturing.

That same year, the Roussillon plant redirected one of its major odorous flows, which was previously released into the atmosphere, towards the unit's gaseous effluents' treatment process thermal oxyder. Several sources of odour-generating wastewater have been identified and channelled through culverts instead of simple gutters.

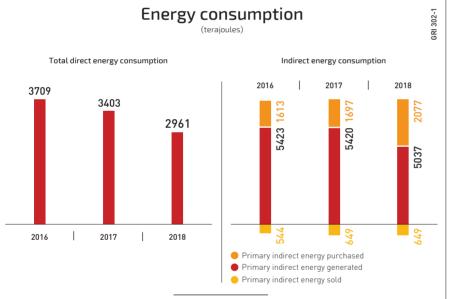


3.5 M€

**investment** on the Nanjing industrial platform



Generally there has been a slight improvement in the total quantity of waste generated by our activity, enabled by the various control actions we have undertaken on the reliability and performance of our units as well as on our waste water treatment plants.



Our overall direct energy consumption is directly related to our rate of activity and is monitored thanks to improvements aiming to reduce said consumption (optimisation of natural combustion gas consumption in particular and energy recovery, etc.). The implementation of a biomass plant on the Commentry site (Allier, France) increases the share of primary indirect energy which is bought while reducing the share of primary indirect energy produced.

#### > Adisseo strengthens its commitment in favour of renewable energy

The Adisseo Group

signed an electricity

supply contract with

French electricity

supplier Engie for

its Burgos plant in

Spain, 100% based

Spain.

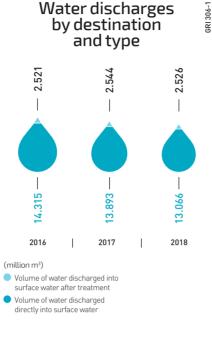
After having secured its supply of biomass-based steam for its French plant in Commentry, Adisseo has reasserted its commitment to sustainable growth, renewable energy and the reduction of greenhouse gas

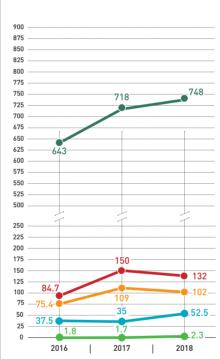
emissions with on renewable energy another project in (solar and wind).

Operational in 2020, this agreement has been signed for a period of 10 years.

Thanks to this agreement, Adisseo Burgos

will contribute to the development of renewable energy in Spain and will be able to incorporate this in its goal of the reduction of CO<sub>2</sub> emissions





(en tonnes)

- COD (Chemical Oxygen Demand) SM (Suspended Matter)
- BODT (Biological Oxygen Demand)
- 🔵 Total nitrogen
- Total phosphorus

A significant decrease in the overall quantity of our aqueous discharges in the context of a high activity rate. Improvement plans are being developed, in particular to increase the performance of our treatment plants and thus reduce the various components of aqueous discharges.



## Adisseo adopts **new ambitious** environmental commitments

Adisseo has defined its first public commitments to further reduce the environmental impact of its activities and contribute to the achievement of the Sustainable Development Goals.

#### > Targets by 2025

20% reduction in		
water consumption		
per unit of		
manufactured		
product.		

In 2015, we

NP99.

in energy consumption per kg of manufactured product.

20% reduction

In 2015, we consumed 94 kg of consumed 5.3 MJ water to produce of energy to produce each kg of Rhodimet each kg of Rhodimet AT88.

20% reduction greenhouse gas emissions per kg of manufactured product.

In 2015, we contributed to realese 432,000 tons of greenhouse gases to our manufacturing activities.

#### > At the same time, Adisseo is committed to:

Minimize the amount of waste going to landfill and consider circular economy.

In 2015, we sent 64000 tons of waste for external treatment of which 2.1% to landfill.

Use the best available techniques to treat 100% of the wastewater discharged.

In 2015, we treated 2,18 million m<sup>3</sup> of water in waste water treatment unit before discharge in natural environment

Target 0 odour complaints from residents and control NOx and SOx emissions.

In 2016 we have launched the Zero Odour project to avoid any neighborhood nuisance.



reduction consumption

per kg of manufactured product

# **GRI INDEX**

Adisseo is based on the most recent recommendations of the Global Reporting Initiative (GRI). In association with the United Nations Environment Programme (UNEP), GRI develops globally applicable sustainable development guidelines to report on the economic, environmental and social performance of companies and organizations.

Aspect	GRI 2016 Ref.	Description	Statut	Reference Sheets	Comments
Strategy	102-14	Statement from senior decision-maker	Complete	3	
	102-15	Key impacts, risks, and opportunities	Partial	All report	
Organization	102-1	Name of the organization	Complete	Cover	
profile	102-2	Activities, brands, products, and services	Complete	8, 9, 10	2 ==
	102-3	Location of headquarters	Complete	6,7, 4 <sup>th</sup> cover	
	102-4	Location of operations	Partial	6,7	
	102-5	Ownership and legal form	Complete	4 <sup>th</sup> cover	The Adisseo Group is made up of 25 legal entities controlled by Bluestar Adisseo Company, a company listed on the Shanghai stock market (headquartered at 9 West Beitucheng Road, Chaoyang District, Beijing), and which is owned 89% by its majority shareholder China National Bluestar (Group) Co., Ltd (China).
	102-6	Markets served	Complete	6,7, 4 <sup>th</sup> cover	Adisseo teams are located in more than 100 countries on all continents. Customers: > Integrators: these are poultry meat producers who have full control of the entire production chain from the manufacture of complete feeds through to poultry slaughter and processing. > Pre-mixers: these are manufacturers of premix products containing micro-ingredients (vitamins, trace elements, etc.), which will be incorporated into complete feeds by feed mill operators. > Feed manufacturers: these are producers of complete feed products for all types of livestock. > Distributors: these intermediaries distribute feed ingredients [amino acids, vitamins, enzymes, etc.] at national level or within a particular market segment.
	102-7	Scale of the organization	Complete	4	
	102-8	Information on employees and other workers	Partial	4, 30	8 sitterinen 10 million A 🗘
	102-9	Supply chain	Complete	4 <sup>th</sup> cover	The supply chain structure is based on a community led by company managers for each product range. These are supported by local contacts at each manufacturing site and in each sales region. Network coordination is based on the sales and operations planning process.
	102-10	Significant changes to the organization and its supply chain	Partial	All report	Implementation of the organization by SBU (We Move project).
	102-11	Precautionary Principle or approach	Complete	2	
	102-12	External initiatives	Partial	2, 8, 12, 16	
	102-13	Membership of associations	Partial	11, 32 ,33, 4 <sup>th</sup> cover	Adisseo is a member of the IFIF (world), the FEFANA (EU), SYNPA (FR), Sindirações (BR) and UIC (of which JM Dublanc is a board member)
Reporting practice	102-45	Entities included in the consolidated financial statements	Partial	3	The report content is determined in accordance with the recommendations from the GRI.
	102-46	Defining report content and topic Boundaries	Complete	3 <sup>rd</sup> cover	
	102-47	List of material topics	Complete	3 <sup>rd</sup> cover	
	103-1	Explanation of the material topic and its Boundary	Complete	3 <sup>rd</sup> cover	
	102-48	Restatements of information	Complete	30	
	102-49	Changes in reporting	Complete	35, 36 ,37 ,38	

	Aspect	GRI 2016 Ref.	Description	Statut	Reference Sheets	Comments
<b>General Information</b>	Stakeholder engagement	102-40	List of stakeholder groups	Complete	3 <sup>rd</sup> cover	List of main stakeholders included: customers, employees, trade unions, shareholders, civil society and media, as well as suppliers, public authorities, local and regional communities, etc.
form		102-42	Identifying and selecting stakeholders	Complete	3 <sup>rd</sup> cover	Initiatives implemented with stakeholders during the reference period and illustrated in report articles.
al In		102-43	Approach to stakeholder engagement	Partial	3 <sup>rd</sup> cover	The methods and frequency of engagement are integral to the company management system.
nera		102-44	Key topics and concerns raised	Partial	11, 12, 13 ,37	Environmental considerations have become integral to the basic tenets of the company, in the same way as safety and financial results.
ی ع	Reporting	102-50	Reporting period	Complete	3rd cover	
	practice	102-51	Date of most recent report	Complete	3 <sup>rd</sup> cover	2015 Sustainable Development Report: Avril 2018.
		102-52	Reporting cycle	Complete	3 <sup>rd</sup> cover	Annual.
		102-53	Contact point for questions regarding the report	Complete	3 <sup>rd</sup> cover	sustainability@adisseo.com
		102-55	GRI content index	Complete	3 <sup>rd</sup> cover	Governance of the group is divided into committees (the executive management and management committees), as detailed in our ISO 9001, ISO 14001, OHSAS 18001 and FAMI-OS certified management manual.
	Governance	102-18	Governance structure	Complete	3 <sup>rd</sup> cover	
Eco	Ethics and integrity	102-16	Values, principles, standards, and norms of behavior	Complete	5	16 menter Berner
	Economic Performance		Direct economic value generated and distributed	Partial	23	
		201-4	Financial assistance received from government	Partial	23	
Social	Employment	401-1	New employee hires and employee turnover	Complete	30	5 mm ♥ Minerana 10 mm ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓ ↓
	Occupational health and safety	403-2	Hazard identification, risk assessment, and incident investigation	Complete	16	3 matrix 
	Training and Education	404-1	Average hours of training per year per employee	Complete	30	Development of eLearning and digital training resources
		404-3	Percentage of employees receiving regular performance and career development reviews	Complete	30	Bernard B
	Local communities	413-1	Operations with local community engagement, impact assessments, and development programs	Complete	All cover	Engagement in dialog with immediate local residents, sustainability day (of discussion with authorities, nonprofit associations, etc.), environmental and social commitment through partnerships, public meetings, emergency communication, etc.
		413-2	Operations with significant actual and potential negative impacts on local communities	Partial	All cover	1 mm 2 mm 5 mm 5 mm 5 mm 5 mm 5 mm 5 mm
/ironment	Materials	301-1	Materials used by weight or volume	Complete	35, 36, 37, 38	
Enviror	Energy	302-1	Energy consumption within the organization	Complete	35, 36, 38	
ш	Water and Effluents	303-1	Interactions with water as a shared resource	Complete	35, 36, 37, 38	
	Emissions	305-1	Direct (Scope 1) GHG emissions	Complete	35, 36	3 martinia -M
		305-2	Energy indirect (Scope 2) GHG emissions	Complete		
		305-7	Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions	Partial	37	
	Effluents and Waste	306-1	Water discharge by quality and destination	Complete	35, 36, 38	3 manna 6 manna -W
		306-2	Waste by type and disposal method	Complete	38	3 mmon. -W



The Sustainable Development Goals where Adisseo is contributing significantly.

In september 2015, the 193 United Nations Member States adopted 17 Sustainable Development Goals (SDG), defining the global priorities and aspirations about the social, environmental and economic development by 2030.

Adisseo is contributing through its products and services, through its investments and also through the best practices implemented.





	Reference Sheets
	26, 32
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all at all ages	11, 13, 14, 26, 29, 31, 32, 34, 37
<b>n</b> and promote lifelong learning	14, 15, 16, 17, 26, 27, 28, 29, 30
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stainable development, provide access and inclusive institutions at all levels	
evitalize the Global Partnership	

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